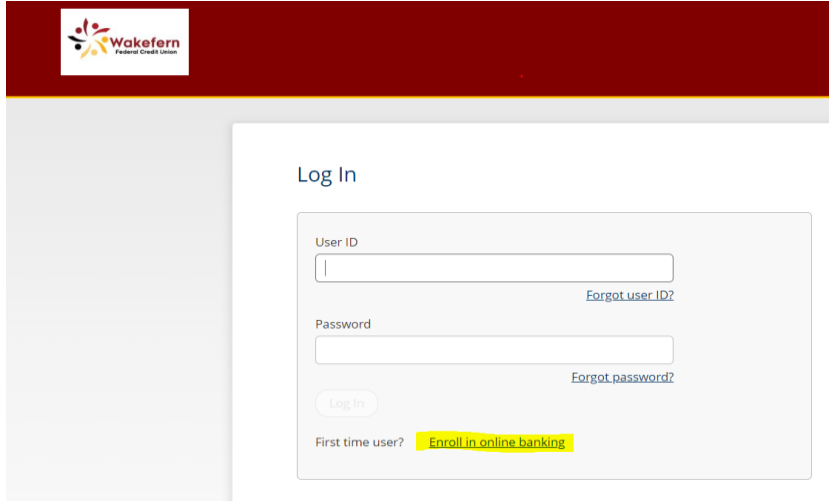


NEW ONLINE/MOBILE BANKING NEW USERS MUST USE THE “FIRST TIME USER? **ENROLL IN ONLINE BANKING** ” LINK.

- 1) Visit our website at: [Wakefern Federal Credit Union - Home \(wakefernfcu.org\)](http://Wakefern Federal Credit Union - Home (wakefernfcu.org)) / or copy and paste the this link into your browser www.wakefernfcu.org
- 2) Click on the Online Banking Login –

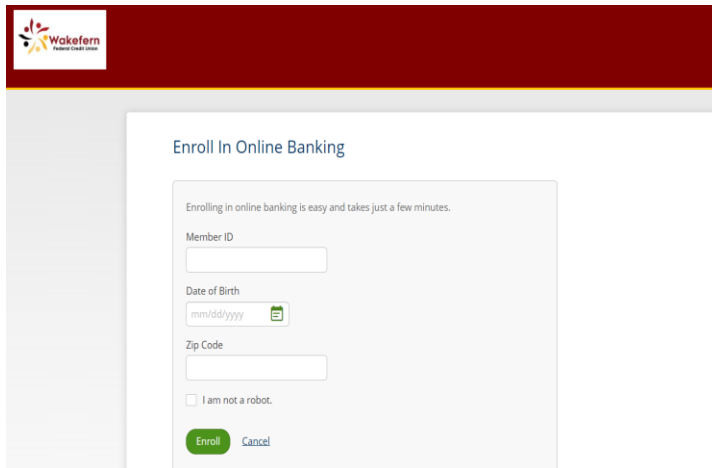


To enroll in online banking, please click on online banking from the Wakefern FCU website.

The log in screen will appear.

Please click on **Enroll in Online Banking** at the bottom of the gray box.

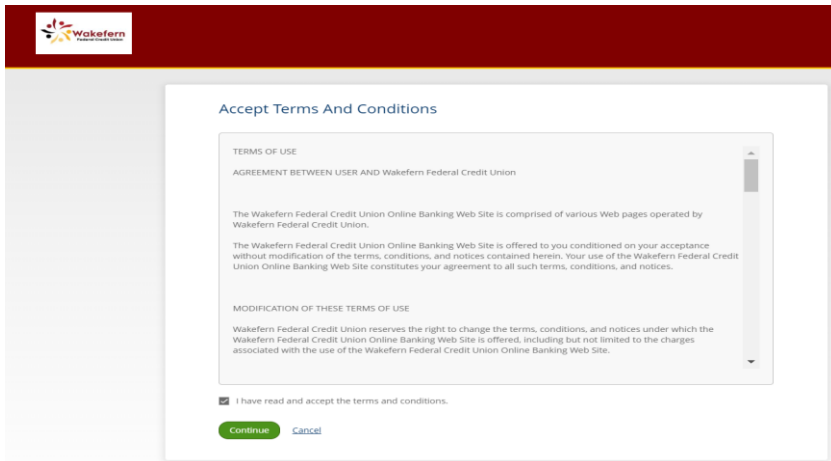
3) Fill out the fields for enrollment



To enroll in online banking, please enter your Member ID (account number), your Date of Birth and your Zip Code.

Please confirm that you are not a robot by clicking in the box, then click on the Enroll box.

4) Accept the Terms and Conditions



Review the terms and conditions for the new online banking program. When finished reading the terms and conditions, please click the box that states "I have read and accept the terms and conditions."

Please click the Continue button.

5) Create a User ID and New Password



You will be required to enter a User ID - User ID must be 6 characters

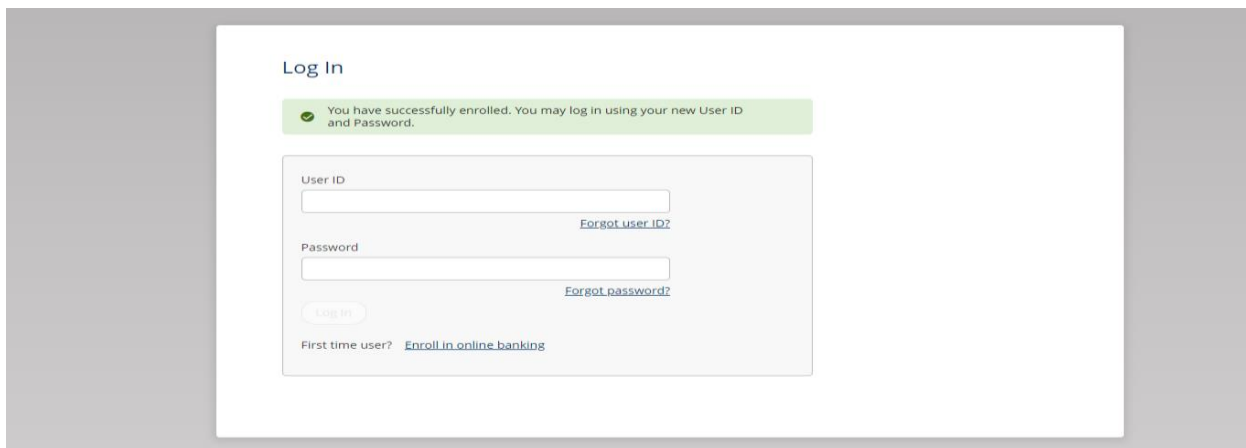
In the second box, you will need to enter your new password. In the third box, you will need to confirm your new password. –

Note: Passwords 9 – 32 (one upper and one lower case, one number, and one special character)

Please click Save to move to the next screen.

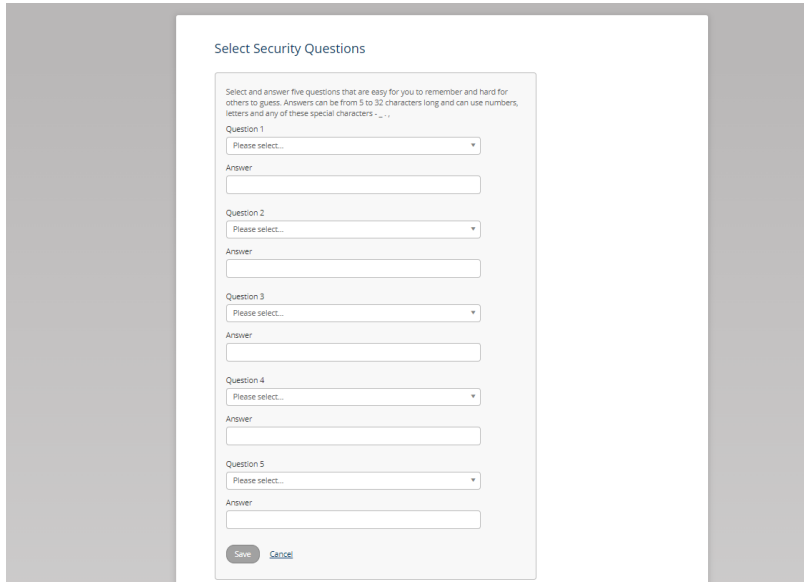
6) After you have successfully enrolled you will get the following screen.

You will have to log in again with the newly created user id and password.



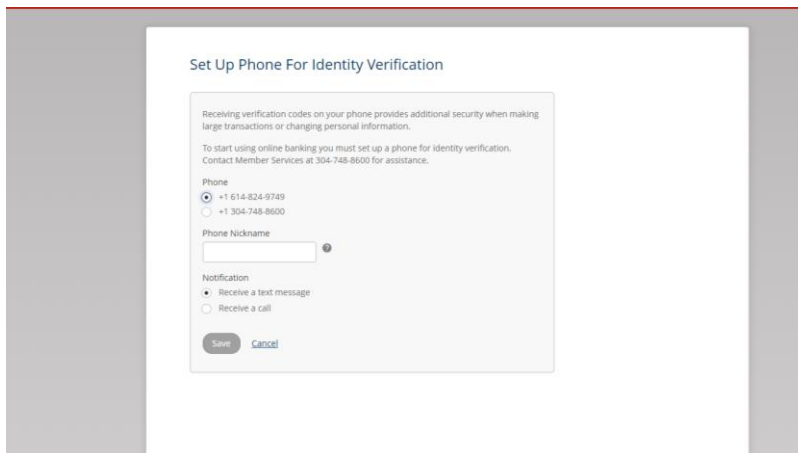
7) Select (5) Security Questions and Provide Answers

For your security, you will need to choose five security questions and provide answers. When logging in from an unidentified device, you will be required to answer security questions.



The screenshot shows a form titled "Select Security Questions". At the top, there is a paragraph of instructions: "Select and answer five questions that are easy for you to remember and hard for others to guess. Answers can be from 5 to 32 characters long and can use numbers, letters and any of these special characters: ~, _". Below this, there are five question entries. Each entry consists of a "Question" label, a dropdown menu with "Please select..." as the placeholder, and an "Answer" text input field. At the bottom of the form, there are two buttons: "Save" and "Cancel".

8) Set Up Phone For Identity Verification



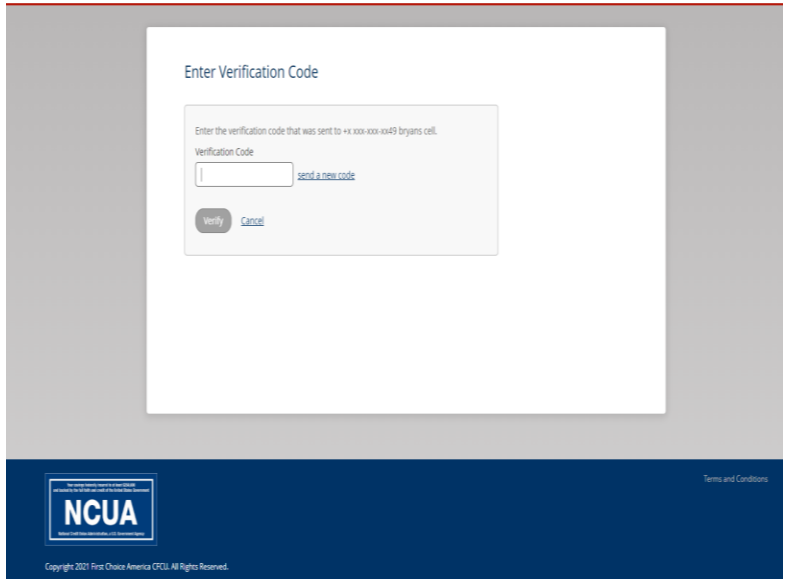
The screenshot shows a form titled "Set Up Phone For Identity Verification". It contains the following elements: a paragraph explaining that receiving verification codes on a phone provides additional security; a note stating that to start using online banking, a phone must be set up for identity verification, with contact information for Member Services at 304-748-8600; a "Phone" section with two radio button options for phone numbers: "+1 614-824-9749" (selected) and "+1 304-748-8600"; a "Phone Nickname" text input field; a "Notification" section with two radio button options: "Receive a text message" (selected) and "Receive a call"; and "Save" and "Cancel" buttons at the bottom.

You will need to set up your phone for identity verification.

Please add a nickname for your phone and select the option for verification, either text message or a phone call.

Then click Save to move to the next step.

9) Validate your code with the OTP (One Time Passcode) or Phone Number feature

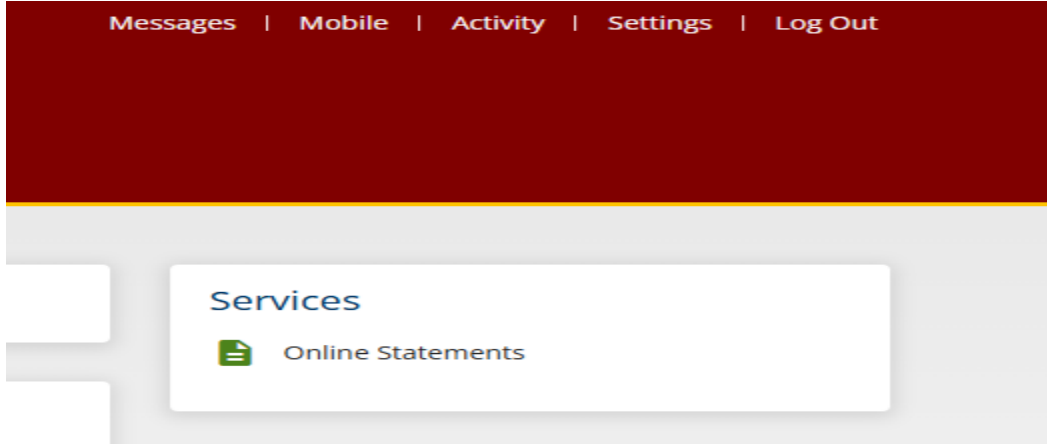


When you have received a phone call or text message with your verification code, please enter the code.

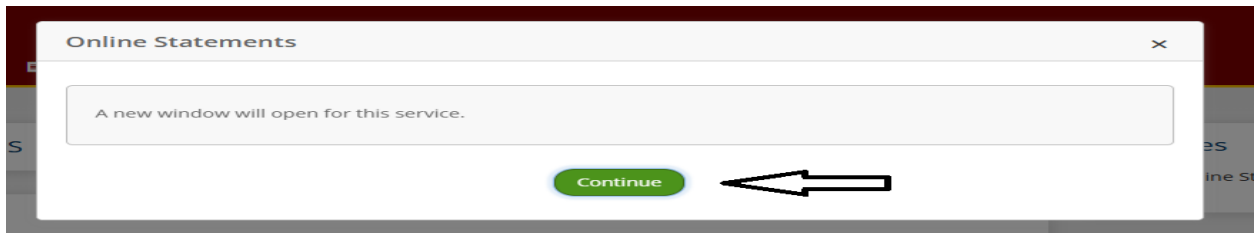
Click the Verify button and you will be taken to the online banking main screen where you will see your account information

Signing up for e-statements

To sign up for eStatements, you can sign in to the App or by using the **Online Banking Login** link on the www.wakeferncfu.org website. Click on "Online Statements" under "Services"



Click on "Continue"



Agree to Terms by Clicking “I Agree”

Disclosure

The following disclosure is required by the Electronic Signatures in Global and National Commerce Act (E-SIGN Act). Please read this E-SIGN Disclos

Electronic Delivery of Disclosures and Notices

By agreeing to this disclosure, you are consenting to receive disclosures related to your account(s) electronically. This includes, but is not limited to: information, etc. If you do not consent; we will mail these documents to you. By consenting to electronic delivery of disclosures, you agree to provide us at the numbers or email addresses listed here:

Phone Number: (908) 527-3749

Request for Paper Copies



I AGREE

I DISAGREE

Verify Email address, make sure e-Statements is selected and click “Next”

Statement Notification - Email Address

When your online statement is available, an email notification will be sent to you at this email address. If you need to change your email address after enrolling you may do so in Online Banking by going to the *settings/Profile* and s eStatements for changes to take effect.

@GMAIL.COM

Statement Delivery Preference

For any account listed below, you may change the statement delivery method. To receive an eStatement, check the eStatement box next to the associated account. If you prefer to receive a printed statement in the mail for specific questions, please call your local branch at (908) 527-3749.

Account Type

Member Number

e-Statement

Member Statements

*****6036



PREVIOUS

NEXT

